

Telia Play price list



Available services depend on the technology used.
Price in euros, VAT 25.5%.

Telia Play service charges and other general fees

Recording service	€6.58/month
Channel packages and programme libraries (Ohjelmakirjasto), for details see channel lists (in Finnish)	from €2.98
Video rental service (movies and episodes of series), prices are listed in the Telia Play user interface	
• Rentals	from €1,00
• Purchases	from €1,00
Changing the password for the Telia Play account	€0.00
Changing the PIN code	€0.00
Changing owner	€10.12
Changing user	€0.00
Telia Play app: Download the free app and pay only for the content you order	€0.00
Activating a closed Telia Play account	€10.12

Price list of Telia Play box and Telia Play box with broadband services

Telia Play box monthly charge	€14,07
Service and device delivery fee	€9,10

Price list of Telia Play box and Telia Play box with broadband devices

Replacement of a broken or lost box	€100,20
Replacement of a broken or lost service router	€100,20
Replacement of a broken or lost box with a hard disk	€201,40
Replacement of remote control	€29,35
Replacement of a power source	€19,23
Replacement of a broken or lost hard disk for the Telia Play box with broadband service (compatible with Arris 4302 and 5305)	€121,45

Subscription price list for the Telia Play box with broadband service

Transfer of subscription	€0.00
Transfer of subscription is free of charge once a year when moving homes.	
• Transfer of subscription more than once a year	€10.12
Change of subscription type	€0.00
• Note! The price applies to changes between fixed broadband subscriptions (ADSL/Fibre/Cable).	
Data transmission rate upgrade	€0.00
Data transmission rate downgrade	€15.19
Basic charge while subscription is closed	€19.23
A subscription may be closed once in a calendar year, 1 to 3 months at a time. Does not apply to fixed-term agreements.	
Reopening a closed subscription	€19.23
Charged when a closed subscription is reopened automatically.	
Quick reopening of a closed subscription	€39.47
Charged when a closed subscription is reopened without delay.	
Subscription opening charge	€130.56

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Price list for cable TV services

Cable card delivery charge	€12.15
Cable card monthly charge	€7.03/month
Billing period 6 months, total price for the billing period €42,18. Parallel card €1.77/month	
Replacement of a cable card	€20.24
Reopening of a closed cable card	€15.18
Rent for cable card reader (Clv1 module)	€5.05/month
Cl+ cable card reader	€69.83
Connecting the cable TV subscription	€140.68
Price does not include possible construction costs.	
Reconnecting the cable TV subscription	€140.68
Basic cable TV charge for detached homes	normally €13.82/month
Basic cable TV charge for semi-detached homes	€25.20/month
Basic cable TV charge for housing companies, according to quote	
Change of ownership of the cable TV service	€10.12

General charges

Telia Helppi support service	
Service call charge €2.53/call + €2.53/minute + Inc/mcc.	
Read more about the service at telia.fi/helppi (in Finnish).	
Customer service call charges	Inc/mcc
Extract of processed personal data	
• First request	€0.00
• New request within 6 months	€25.00 per request
House call by a technician, subject to a charge	€101,20
Charged from the end user, if the delivery check or troubleshooting shows that the fault is in the end user's equipment or internal network.	
Customer service processing charge	€15.19
Paper invoice sent by mail	€4.96/invoice
Paper invoice sent by mail to customers with only a Cable TV basic subscription	€0.00/invoice
Payment agreement for an invoice	€10.12
• As a self-service €5.06	
Payment reminder (tax exempt)	€5.00
(Plus potential other collection costs.)	
Changing the payer	€10.12
• As a self-service €0.00	
Invoice copy from customer service	€10.12/invoice
Change of invoicing group	€10.12
Change of invoicing period	€10.12

After the fixed period, the agreement continues valid until further notice.

The information is based on information valid in 10/2024. The price list is valid until further notice. The prices include the prevailing value added tax. Current prices are stated in the order confirmation and at telia.fi. Telia Finland Oyj reserves the right to change its price lists.